

Classification table for furnished holiday lets (all categories)
 (Source: order of 17 August 2010 setting the standards and procedure for rating furnished holiday lets)

Legend: <i>X = Mandatory criterion - O = Optional criterion - NA = Criterion not applicable</i>									
RATING CRITERIA (if applicable, further information is provided for each criterion in the column to the right of the table)		Criterion status	Points	1*	2*	3*	4*	5*	Further information
Section 1: Facilities and amenities									
1.1 General amenities									
Surface area of accommodation									
	Minimum surface area of a one-room accommodation unit for one person			12 m ²	14 m ²	16 m ²	18 m ²	24 m ²	
	Minimum surface area of a one-room accommodation unit for two people			12 m ²	14 m ²	18 m ²	20 m ²	26 m ²	10% tolerance (for 3*, 4* and 5* categories only)
	Average minimum surface area of the additional bedroom(s)			7 m ²	8 m ²	9 m ²	10 m ²	12 m ²	Only rooms that are larger than 7 square metres are counted as additional rooms (for the 1*, 2* and 3* categories only). The total surface area of the rooms complies with the total of the surface areas required for each category.
	Minimum surface area per additional person (in addition to the two initial people) per room			3 m ²	3 m ²	3 m ²	3 m ²	3 m ²	For the 1*, 2*, 3* and 4* categories: maximum 2 additional people per room. For the 5* category: maximum 1 additional person per room.
1	Habitable surface area (including kitchen and kitchenette) of the furnished accommodation unit, excluding bathroom and toilet	X	5	X	X	X	X	X	Spaces are only included in the surface area if they have a ceiling height of at least 1.80 metres. A room must have a door or window to the outside.
2	Habitable surface area (including kitchen and kitchenette) of the furnished accommodation unit, excluding bathroom and toilet, increased by 25%	O	4	O	O	O	O	O	Spaces are only included in the surface area if they have a ceiling height of at least 1.80 metres. A room must have a door or window to the outside. The points are accumulated with those of the previous criterion.
3	Habitable surface area (including kitchen and kitchenette) of the furnished accommodation unit, excluding bathroom and toilet, increased by 50%	O	4	O	O	O	O	O	Spaces are only included in the surface area if they have a ceiling height of at least 1.80 metres. A room must have a door or window to the outside. The points are accumulated with those of the two previous criteria.

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4	Habitable surface area (including kitchen and kitchenette) of the furnished accommodation unit, excluding bathroom and toilet, increased by 75%	O	4	O	O	O	O	O	Spaces are only included in the surface area if they have a ceiling height of at least 1.80 metres. A room must have a door or window to the outside. The points are accumulated with those of the three previous criteria.
5	Habitable surface area (including kitchen and kitchenette) of the furnished accommodation unit, excluding bathroom and toilet, increased by 100%	O	4	O	O	O	O	O	Spaces are only included in the surface area if they have a ceiling height of at least 1.80 metres. A room must have a door or window to the outside. The points are accumulated with those of the four previous criteria.
Electrical equipment in the accommodation									
6	Available socket in each room	X	1	X	X	X	X	X	Including bathroom(s)
7	Functioning lights in each room	X	4	X	X	X	X	X	Proper electrical lighting in all the rooms of the accommodation unit (including bathroom, kitchen or kitchenette)
Telephone and communication									
8	Telephone in the immediate vicinity	X or NA	1	X	X	NA	NA	NA	
9	Availability of a telephone within the accommodation unit with, if necessary, a billing system corresponding to the period of rental - wireless telephone mandatory for the 5* category	X or O	1	O	O	X	X	X	A pay-as-you-go mobile phone made available in the accommodation unit is acceptable
10	Broadband Internet access	X or O	3	O	O	O	X	X	Unless technically impossible, in which case the criterion is not applicable
Television and stereo equipment									
11	Installed colour television with remote control	X or O	2	O	O	X	X	X	Service may be offered as a paid service
12	Installed flat-screen colour television with remote control	X or O	2	O	O	O	O	X	Service may be offered as a paid service
13	Possibility of accessing international or specialised channels	X or O	2	O	O	O	O	X	
14	Stereo system (with radio)	X or O	2	O	O	O	O	X	

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15	DVD player	X or O	2	O	O	O	X	X	
Facilities for the comfort of occupants									
16	Fixed walls between the rooms	X	4	X	X	X	X	X	Tolerance admissible for "loft" type accommodation
17	Door or window to the outside in each room	X	5	X	X	X	X	X	Internal rooms without a door or window to the outside are not included in the number of rooms rented
18	External (roller shutters, slatted blinds, etc.) or internal (curtains, double curtains, etc.) opaque room-darkening features in each room with a bed	X	5	X	X	X	X	X	
19	Acoustic comfort: all technical precautions must be taken to ensure sufficient soundproofing in line with building regulations in force at the time of construction	X	5	X	X	X	X	X	Compliant with planning permission and building regulations for new buildings.
20	Presence of heating	X	5	X	X	X	X	X	Heating in all the rooms, including the bathroom(s). Any type of heating (central, electric, other) Except where justified by climate (French overseas departments and territories), in which case the criterion is not applicable.
21	Air-conditioning or air-cooling system	X or O	3	O	O	O	O	X	
22	Washing machine for accommodation units for 4 or more people	X or O	3	O	O	X	X	X	Facilities may be shared by several furnished accommodation units for the 1*, 2* and 3* categories. Criterion is deemed to have been met if there is free and open access to the launderette. Where the criterion is mandatory, it is optional for accommodation units for up to and including 3 people.
23	Tumble dryer for accommodation units for 6 or more people - mandatory for accommodation units for more than 2 people in the 5* category	X or O	2	O	O	O	X	X	Facilities may be shared by several furnished accommodation units for the 1*, 2* and 3* categories. Criterion is deemed to have been met if there is free and open access to the launderette. Where the criterion is mandatory, it is optional for accommodation units for up to and including 5 people (4* category) and 1 person (5* category).
24	Washing line or clothes airer	X	4	X	X	X	X	X	

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25	Cleaning equipment appropriate to the accommodation unit (minimum: a bucket and scrubbing brush with floorcloth or a mop and bucket with wringer, vacuum cleaner or equivalent, an iron and ironing board)	X	5	X	X	X	X	X	
Furniture									
26	Sufficient number of cupboards or storage facilities - mandatory in each room of the accommodation for the 3*, 4* and 5* categories	X	4	X	X	X	X	X	Where there is a wardrobe, it must be equipped with good quality coat hangers. The criterion is deemed to have been met if there is a dressing room that is considered to be a shared storage space.
27	Table and chairs corresponding to the number of persons the furnished unit can accommodate	X	4	X	X	X	X	X	
28	The living room is equipped with a sofa or armchair(s) and coffee table	X	4	X	X	X	X	X	Sofa bed admissible for the 1*, 2* and 3* categories. The criterion is not applicable if there is no living room.
29	Furniture is all matching or presents a harmonious appearance	X or O	3	O	O	X	X	X	
1.2. Bedroom facilities									
Bedding									
	Single bed(s):								
	- Width			80 cm	90 cm	90 cm	90 cm	90 cm	
	- Length			190 cm	190 cm	190 cm	190 cm	200 cm	
	Double bed(s):								
	- Width			140 cm	140 cm	140 cm	140 cm	160 cm	
	- Length			190 cm	190 cm	190 cm	190 cm	200 cm	
30	Compliance of bed(s) with the dimensions	X	4	X	X	X	X	X	Tolerance for: - Bunk beds (80 cm x 190 cm) - Sofa beds (130 cm x 190 cm) - only for 1*, 2* and 3* studios - Folding beds for studios (all categories) Not permitted: bed(s) with mesh-sprung bases

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31	One pillow per person - 2 pillows per person for the 3*, 4* and 5* categories	X	2	X	X	X	X	X	For the 1* and 2* categories, two pillows may be replaced with a bolster. The criterion is then deemed to have been met.
32	Two blankets or one duvet per bed - duvet mandatory for the 4* and 5* categories	X	2	X	X	X	X	X	
33	Mattresses protected by undersheets or removable covers	X	2	X	X	X	X	X	
Facilities and furniture (including electrical appliances)									
34	Bedside lamp with separate switch	X	1	X	X	X	X	X	
35	Main light switch near bed (two-way)	X or O	2	O	O	O	X	X	
36	Bedside table, shelf or stool per person	X or O	2	O	O	O	X	X	
1.3. Bathroom facilities and amenities									
Level of bathroom facilities required for accommodation units up to (and including):									
				6 people 6 people 6 people 6 people 4 people					
37	A private bathroom in an enclosed and well ventilated space within the accommodation unit with independent access	X	5	X	X	X	X	X	Bathroom open onto the bedroom tolerated for furnished accommodation units with maximum 1 bedroom.
38	Minimum equipment in bathroom: - a basin with hot water - a shower or bath with shower over and shower screen - mandatory for the 1*, 2* and 3* categories - a bath (dimensions larger than standard) with shower over and shower screen, or a bath and a shower, or a shower (dimensions larger than standard) - mandatory for the 4* and 5* categories	X	3	X	X	X	X	X	Bath with shower over and shower curtain admissible for the 1* and 2* categories Standard shower dimensions = 80 cm x 80 cm Standard bath dimensions = 170 cm x 75 cm For the 1* and 2* categories, a hip bath with a shower over and shower screen is tolerated instead of the shower.
39	A private toilet (with bowl, lid and flush) inside the accommodation unit - toilet separate from the bathroom mandatory for the 5* category	X	2	X	X	X	X	X	Composting toilet admissible

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Level of bathroom facilities required for accommodation units for more than (and including):		7 people 7 people 7 people 7 people 5 people							
40	A second private bathroom in an enclosed and well ventilated space within the accommodation unit with independent access	X	5	X	X	X	X	X	For accommodation units with less than 7 people, this criterion is not applicable.
41	Minimum equipment in additional bathroom: - a basin with hot water - a shower or bath with shower over and shower screen - mandatory for all categories	X	3	X	X	X	X	X	Bath with shower over and shower curtain admissible for the 1* and 2* categories For accommodation units with less than 7 people, this criterion is not applicable.
42	A private toilet (with bowl, lid and flush) inside the accommodation unit	X	2	X	X	X	X	X	Composting toilet admissible. For accommodation units with less than 7 people, this criterion is not applicable.
Bathroom facilities									
43	Two light fixtures, one of which above the basin	X or O	2	O	O	O	X	X	
44	Socket near to the mirror	X or O	2	O	O	X	X	X	The available socket must allow occupants to shave or dry their hair in front of the mirror.
45	Hook(s)	X	1	X	X	X	X	X	
46	Mirror - full-length mirror mandatory for 4* and 5*	X or O	2	O	O	O	X	X	
47	Shelf under mirror or vanity unit	X or O	2	O	O	O	X	X	
48	Storage space(s) (in addition to the under-shelf mirror and vanity unit)	X or O	2	O	O	X	X	X	
49	Electric hairdryer	X or O	1	O	O	X	X	X	

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1.4. Facilities and amenities in the kitchen or kitchenette within the accommodation unit									
Sink(s)									
50	Sink with mixer tap or mixing valve with single outlet (hot and cold water)	X	3	X	X	X	X	X	
Cooking facilities									
	Hob for accommodation unit for up to and including 4 people			2 rings	2 rings	4 rings	4 rings	4 rings	
	Hob for accommodation unit for 5 or more people			4 rings	4 rings	4 rings	4 rings	4 rings	
51	Number of rings complied with	X	3	X	X	X	X	X	Where the requirement is for a 4-ring hob, the criterion is deemed to have been met if the accommodation unit has an induction or ceramic hob with 3 rings.
52	Ceramic or induction hob	O	3	O	O	O	O	O	
53	Mini oven for accommodation units for up to and including 4 people	X or NA	2	X	X	NA	NA	NA	For the 1* and 2* categories, criterion 53 is deemed to have been met if the microwave has a "combined oven" function. Where it is mandatory, the criterion becomes optional for accommodation units for 5 or more people.
54	Oven	X or O	3	O	O	X	X	X	For the 1* and 2* categories, the oven is mandatory for accommodation units for 5 or more people.
55	Microwave oven	X or O	3	O	O	X	X	X	For the 1* and 2* categories, criterion 53 is deemed to have been met if the microwave oven has a "combined oven" function.
56	Ventilation or extractor hood or controlled mechanical ventilation	X	4	X	X	X	X	X	"Ventilation" is understood to mean natural circulation of air in the kitchen or kitchenette.

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Crockery and cooking utensils									
57	Matching tableware in sufficient quantity for the number of occupants: - glasses, plates, dessert plates, large spoons, small spoons, knives, forks, bowls or equivalent, coffee cups - crockery mandatory for the 1*, 2* and 3* categories - glasses, plates, dessert plates, large spoons, small spoons, knives, forks, bowls or equivalent, coffee cups, wine glasses, apéritif glasses, champagne flutes - crockery mandatory for the 4* and 5* categories	X	3	X	X	X	X	X	
58	Quantity of utensils for food preparation: 1 salad bowl, 1 ovenproof dish, 1 dish, 2 saucepans, 1 frying pan, 1 corkscrew, 1 pair of scissors, 1 bread knife, 1 colander, 1 lid, 1 salad spinner, 1 pie dish, 1 tin-opener	X	3	X	X	X	X	X	
59	Pressure cooker or steamer or stew pot	X	2	X	X	X	X	X	
Other equipment									
60	Coffee maker	X	2	X	X	X	X	X	Electric coffee maker or cafetiere
61	Kettle	X or O	1	O	X	X	X	X	
62	Toaster	X or O	1	O	O	X	X	X	
63	Dishwasher for accommodation units for 4 or more people - 2 or more people for the 4* and 5* categories	X or O	2	O	O	X	X	X	Where it is mandatory, the criterion becomes optional for accommodation units for 3 people or fewer (3* category) or 1 person (4* and 5* category).
64	Refrigerator with icebox	X	4	X	X	X	X	X	100 litres for two people, 10 litres per additional occupant
65	Freezer or freezer compartment	X or O	2	O	O	O	X	X	
66	Bin with lid	X	1	X	X	X	X	X	

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1.5. Environment and exterior									
Lifts									
67	To access the 4th floor from the ground floor	X or NA	4	X	X	NA	NA	NA	Unless there is a local or architectural constraint. Where the criterion is mandatory, it is not applicable if the accommodation unit is situated on the ground floor. Where the criterion is mandatory, it becomes optional if the accommodation unit is situated on the first to third floors.
68	To access the 3rd floor from the ground floor	X or O	4	O	O	X	X	X	Unless there is a local or architectural constraint. For the 1* and 2* categories, the points are accumulated with those of the previous criterion. Where the criterion is mandatory, it is not applicable if the accommodation unit is situated on the ground floor. Where the criterion is mandatory, it becomes optional if the accommodation unit is situated on the first or second floors.
Car parking									
69	Nearby space(s)	X	4	X	X	X	X	X	If there is a local constraint, the criterion is not applicable.
70	Private parking space(s)	X or O	2	O	O	X	X	X	If there is a local constraint, the criterion is not applicable.
71	Locked private garage	O	2	O	O	O	O	O	
Balcony, loggia, terrace, garden									
72	Furnished accommodation unit with balcony or loggia (3 m ² minimum) with garden furniture	O	2	O	O	O	O	O	If the balcony or loggia is less than 1 metre deep, it does not need to be equipped with garden furniture in order to meet the criterion.
73	Furnished accommodation unit with terrace or private garden (5 m ² minimum) with garden furniture	O	3	O	O	O	O	O	Equipped internal courtyard tolerated.
74	Furnished accommodation unit with park or garden - 50 m ² minimum (200 m ² minimum if shared with other accommodation units)	O	4	O	O	O	O	O	

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Leisure, relaxation and sport facilities associated with the accommodation									
75	A dedicated leisure, relaxation or sport facility for the accommodation	X or O	2	O	O	O	O	X	Free access for exclusive or shared use. Example of facilities: tennis court, swimming pool, sauna, jacuzzi, fishing lake, etc.
76	An additional dedicated leisure, relaxation or sport facility for the accommodation	O	2	O	O	O	O	O	Free access for exclusive or shared use. Example of facilities: tennis court, swimming pool, sauna, jacuzzi, fishing lake, etc. The points are accumulated with those of the previous criterion.
77	An additional dedicated leisure, relaxation or sport facility for the accommodation	O	2	O	O	O	O	O	Free access for exclusive or shared use. Example of facilities: tennis court, swimming pool, sauna, jacuzzi, fishing lake, etc. The points are accumulated with those of the two previous criteria.
Environment									
78	Accommodation with view of a landscape (view of the sea, mountains, open country, or pleasant and open urban landscape)	O	4	O	O	O	O	O	
79	Accommodation with immediate access to ski slopes or beach or lake	O	4	O	O	O	O	O	
80	Accommodation near to recreation centre(s), entertainment venue(s), business venue(s) or public transport.	O	4	O	O	O	O	O	
1.6. Condition and cleanliness of the facilities and amenities									
81	Sanitary facilities (toilet(s) and bathroom(s)) are clean and in good condition	X	5	X	X	X	X	X	
82	The floors, walls and ceilings are clean and in good condition	X	5	X	X	X	X	X	
83	The furniture is clean and in good condition	X	5	X	X	X	X	X	
84	Bedding is clean and in good condition	X	5	X	X	X	X	X	
85	The kitchen or kitchenette and the equipment are clean and in good condition	X	5	X	X	X	X	X	

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Section 2: Customer services									
2.1. Quality and reliability of customer information									
86	Availability of a summary of this grading grid on request	X	1	X	X	X	X	X	
87	Availability of leaflets and brochures containing practical and up-to-date (current year) local tourist information	X	3	X	X	X	X	X	List of practical local information: including shops, public services, health, church services, etc. if these exist. List of tourist information: including sites, monuments, leisure facilities, excursions, events, tourist office, etc. if these exist.
88	Availability of tourist information documentation translated into at least one foreign language	O	2	O	O	O	O	O	
2.2. Services offered									
89	Personal welcome on site	X or O	3	O	O	O	O	X	
90	Sheets on request - sheets included for the 5* category	X or O	2	O	X	X	X	X	Services may be offered as a paid service
91	Towels on request - towels included for the 5* category	X or O	2	O	X	X	X	X	Services may be offered as a paid service
92	Table linen on request - table linen included for the 5* category	X or O	2	O	X	X	X	X	Services may be offered as a paid service
93	Beds made on arrival on request - beds made on arrival included for the 5* category	X or O	3	O	O	O	X	X	Services may be offered as a paid service
94	Baby equipment (chair and cot) on request	X	2	X	X	X	X	X	Free service for the 4* and 5* categories.
95	Maid service on request	X or O	2	O	O	X	X	X	Services may be offered as a paid service
96	Cleaning products on request or made available	X or O	3	O	O	X	X	X	Services may be offered as a paid service
97	Electrical adaptors on request	X or O	2	O	X	X	X	X	

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Section 3: Accessibility and sustainable development									
3.1. Accessibility									
Information, raising awareness									
98	Information concerning accessibility on documentation relating to the accommodation	X	2	X	X	X	X	X	
Other services									
99	Availability of portable induction loop	O	2	O	O	O	O	O	
100	Alarm that uses light or vibrations	O	2	O	O	O	O	O	
101	Availability of television remote controls with large buttons and contrasting colours	O	2	O	O	O	O	O	
102	Availability of a telephone with large buttons	O	2	O	O	O	O	O	
103	Shower chair with grab bar	O	2	O	O	O	O	O	80 cm maximum
104	Width of all doors increased	O	2	O	O	O	O	O	Minimum 0.77 metres (usable passageway)
105	Available documentation is simple, comprehensible and combines pictograms and images with the text (one message at a time)	O	2	O	O	O	O	O	
3.2. Sustainable development									
106	Implementation of an action to reduce energy consumption	X	2	X	X	X	X	X	
107	Implementation of an additional action to reduce energy consumption	O	2	O	O	O	O	O	The points are accumulated with those of the previous criterion.
108	Implementation of an action to reduce water consumption	X	2	X	X	X	X	X	

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109	Implementation of an additional action to reduce water consumption	O	2	O	O	O	O	O	The points are accumulated with those of the previous criterion.
110	Sorting of glass and paper waste (separate bins), display of the sorting rules and information about the location of voluntary collection points	X	2	X	X	X	X	X	If a dedicated composting technique is provided at the accommodation unit, this criterion is deemed to have been met. If the building or district has not implemented a waste sorting system, the criterion is not applicable.
111	Customer information about actions concerning environmental protection that they can take during their stay	X	3	X	X	X	X	X	
112	Use of environmentally friendly cleaning and consumable products	O	3	O	O	O	O	O	